

What We Know Today About Guilford County's Young Children and Families

These pages include a snapshot of quantitative and qualitative data gathered as of January 15, 2016. The data aligns with each element of the *Ready for School, Ready for Life* framework.

A Note About Disaggregated Data: Disaggregated data tells an important story about our community. It also requires context in order to use it responsibly. During our work together, we will use disaggregated data by race/ethnicity, income and other factors. This is reflective of and critical to the systems-building work and our commitment to address racial and economic inequities in this work. The 100-Day Challenge Teams will be provided and trained in how to use disaggregated data to do root cause analysis during this process.

GUILFORD COUNTY BACKGROUND

To understand the data, it helps to have some background about our county.

DEMOGRAPHICS

POPULATION AND NUMBER OF HOUSEHOLDS¹

	Population	Households
Total	500,899	198,560
Children age 5 & under	37,562	24,576

POPULATION BY RACE & ETHNICITY

	White	Black/	Asian	American	Other	Two or	Hispanic/
	Alone	African	Alone	Indian/	Alone	more	Latino (of
		American		Alaska		races	any race) ²
		Alone		Native			
				Alone			
Total	57.2%	33.1%	4.3%	0.5%	2.6%	2.2%	7.4%
Population							

INCOME³

¹ American Community Survey 5-Year Estimates, 2014.

² This category designates an ethnicity; is not counted toward 100% of total population.

MEDIAN HOUSEHOLD INCOME

	Median Income ⁴
All Households	\$45,050
Households with children under age 18	\$50,518

POVERTY³

POVERTY LEVEL AND RATIO OF INCOME

	Total Living Under Federal Poverty Line	Total Living Under 200% of Federal Poverty Line
Total	86,968 (17.9% of population)	192,596
Children age 5 & under	10,401 (28.1% of children ages	20,691 (55.8% of children ages
	5 and under)	5 and under)

SUBPOPULATION POVERTY LEVELS

	Total number	Percent of Family Type Living Under Federal Poverty Line
All families	125,059	13.2%
Families with children <18	57,554	21.2%
Grandparents responsible for own grandchildren <18	3,979	23.6%
Female householder, no husband present, with children <18	18,792	42.3%

POPULATION UNDER POVERTY LINE BY RACE/ETHNICITY

	White Alone	Black/ African American Alone	Asian Alone	American Indian/ Alaska Native Alone	Other Alone	Two or more races	Hispanic /Latino (of any race) ⁵
% population below poverty line represented by each group	36.3%	49.4%	5.4%	0.5%	5%	3.4%	13.5%

³ American Community Survey 5-Year Estimates, 2014. ⁴ In 2014 inflation-adjusted dollars, American Community Survey 5-Year Estimates, 2010-2014.

⁵ This category designates an ethnicity; is not counted toward 100% of total population.

DATA ALIGNED WITH EACH ELEMENT OF THE FRAMEWORK

	HEALTHY BIRTHS				
FRAMEWORK	PRIORITIZED	WHAT WE KNOW TODAY			
ELEMENT	OUTCOMES				
Well-timed	• Fewer teen				
Births	births	Most recent available data	Trend		
		Teen births. ^{6, 7}	Getting		
		30.3 births per 1,000 young women ages	better		
		15 - 17 (2013)			
			,		
		Teen births ^{6, 8}	Trend		
		104 births to women under age 18 in 2014	Getting		
			better		
		White women:			
		• 15.4% of teen births (16) were to	C-44:		
		white women; 57.2% of the total	Getting better		
		population of Guilford County is white Black/African American women:	better		
		• 56.7% of teen births (59) were to			
		Black/African American women; only	Getting		
		33% of the total Guilford County	better		
		population is Black/African American			
		Hispanic/Latina women:			
		• 20.2% of teen births (21) were to			
		Hispanic/Latina women; only 7.4% of	Getting		
		the total Guilford County population	worse		
		is Hispanic/Latina			
		Other women:			
		• 7.7% of teen births (8) were to			
		women identifying as "other" in terms	Getting		
		of race/ethnicity; 2.6% of the total	worse		
		population in Guilford County			
		identifies as "other" alone.			

⁶ American Community Survey 5-Year Estimates, 2014.

⁷ NC State Center for Health Statistics - Vital Statistics, 2013.

⁸ NC State Center for Health Statistics: Community Health Data Book - Birth Indicators Table, 2014.

Healthy Births

- Lower infant mortality rate
- More full-term births (37+ weeks of gestation)
- Fewer low birth weights (<5.5 lbs.)
- Fewer newborns with narcotics or other substances in system

Most recent available data	Trend
Infant mortality rates. 9 8.3 infant deaths	Getting
per 1,000 live births	better
White infant deaths: 5.5 per 1,000 live	Staying
births	the same
Black/African American infants: 12.6	Getting
per 1,000 live births	better
Hispanic/Latino infants: 6.7 per 1,000	Getting
live births	better
Pre-term birth rates. 11.7% of births in	Getting
2014 at 37 weeks or less	worse
8.9% of births to white women were	Getting
pre-term	worse
15.4% of births to Black/African	Getting
American women were pre-term	worse
8.8% of births to Hispanic/Latina	Getting
women were pre-term	worse
11.8% of births to women of other	Getting
races/ethnicities were pre-term	worse
Low birth weights. 9 9.5% of children born	Getting
< 5.5 lbs.	worse
7.1% of births to white women were	Staying
low birthweight	the same
12.9% of births to Black/African	Getting
American women were low birthweight	worse
6.9% of births to Hispanic/Latina	Getting
women were low birthweight	worse
9.3% of births to women of other	Getting
races/ethnicities were low birthweight	better

 National data indicates that more newborns have traces of narcotics (including opiates), antidepressants or alcohol in their systems. Local data was not available at print deadline.

⁹ NC State Center for Health Statistics: Community Health Data Book, 2010-2014.

¹⁰ NC State Center for Health Statistics: Community Health Data Book - Birth Indicators Table, 2014.

INF	INFANTS & TODDLERS DEVELOPMENTALLY ON TRACK				
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY			
Infants & Toddlers Developmentally on Track	 More children demonstrate age-appropriate social & emotional development More children demonstrate age-appropriate emerging literacy skills More children demonstrate physical wellbeing and appropriate motor development 	 Available data is primarily programmatic, applies to a small population of infants and toddlers, and can't be generalized across the population. Other data may be available, but was not accessible at print deadline. Several developmental screening tools are used currently in Guilford County, including Ages and Stages Questionnaire (ASQ), Ages and Stages Questionnaire: Social Emotional (ASQ:SE), Parents' Evaluation of Developmental Status (PEDS), BRIGANCE, and Child Development Inventory (CDI). Of the five domains related to school readiness, families report feeling least confident in preparing their children in the area of social and emotional development. 			

4-YE	AR-OLDS READY 1	TO TRANSITION TO KINDERGARTEN	
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY	
4-Year-Olds Ready to Transition to Kindergarten	More children are developmentally on track with the 5 school readiness domains: • Approaches to Play & Learning	 An estimated 2,000 4-year-olds participate Pre-K program in 2014-15. Data was availa approximately 1,000 children, and this dat that most children entering the program were below widely held expectations in a domain. 	able for a shows in the fall
	Emotional &	Most recent available data ¹¹	Trend
	Social Development Health & Physical Development	Approaches to play & learning. Skills within this domain are not assessed in single category in Teaching Strategies GOLD®	No trend data
	 Language Development & Communication 	Social-emotional development. 86.5% below widely held expectations for age. Physical development. 77% below widely	No trend data No trend
	 Cognitive Development 	held expectations for age. Language development. 79.5% below widely held expectations for age.	data No trend data
		Literacy 84.9% below widely held expectations for age. (Note: Skills within this Teaching Strategies GOLD® objective fall within Language Development & Communication domain)	No trend data
		Cognitive development. 88.4% below widely held expectations for age. Mathematics 97.3% below widely held expectations for age. (Note: Skills within this Teaching Strategies GOLD® objective fall within Cognitive Development domain.) • End-of-year assessment shows significant strategies.	No trend data No trend data
		growth with 97-98% of students meeting to expected growth range. • No data is available at this time for children not participate in the NC Pre-K program and be in other care settings (e.g. childcare centrolled).	he n who do d who may

¹¹ Teaching Strategies GOLD® Growth Reports

5-YEAR-OLDS READY FOR SCHOOL				
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY		
5-Year-Olds	More children			
Ready for School	ready for school.	Most recent available data ¹²	Trend	
		Kindergarten readiness (DIBELS). ¹³ 35% of children did not meet benchmarks on DIBELS assessment at kindergarten entry for 2014-15. Kindergarten readiness (DIBELS). 19% of children were well below benchmarks on DIBELS assessment at kindergarten entry for 2014-15.	No trend No trend data	
		 New formative assessment tool for kindergarteners will be implemented within the next two years. This assessment aligns with the five domains of school readiness and will provide further local data. 		

Schoolhouse Partners, 2015.

13 DIBELS only assesses successful beginning reading including: phonemic awareness, phonics, fluency, vocabulary, and comprehension.

SUPPORTIVE FAMILIES

HEALTHY FAMILIES				
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY		
Healthy Pre- natal & Post- natal Behaviors	 Sexually active teens use safe sex practices more often More women receive adequate prenatal care More children breastfed for at least 6 months 	Most recent available data Safe sex practices among teens. 64.8% of teens who had sex in the last 3 months reported using a condom. 14 Adequate prenatal care. 62.2% of women giving birth had adequate prenatal care. 15 Breastfeeding rates. 33.2% of children under age 5 were breastfed for at least 6 months. 16 • Parents report information overload and/quality information related to healthy pre		
Socially & Emotionally Healthy Parents	Adults report fewer poor mental health days All pregnant women & new mothers screened/ referred for maternal depression Parents who need mental health/ substance abuse treatment receive quality services	post-natal behaviors. Most recent available data Poor Mental Health Days. Adults report, on average, 3.1 poor mental health days/month (top US performers, 2.3 days) 17 • Many families with young children report feelings of loneliness. • Some families report a lack of social supposextended family living nearby.	Trend Unknown	

¹⁴ Cone Health Youth Risk Behavior Survey, 2011-2012.

¹⁵ Guilford County Health Department, 2013. The Kessner Index used by this source rates care as Adequate, Inadequate, or Intermediate based on when prenatal care began and how many prenatal visits were received, not on quality of care or services.

¹⁶ Pediatric Nutrition Surveillance System (PedNSS), a program of the Centers for Disease Control & Prevention (CDC), 2011.

17 Robert Wood Johnson Foundation County Health Rankings, 2015.

Healthy Eating & Living	 More children live in food secure homes More families eat fruits, vegetables & lean protein in recommended amounts More children play outside every day 	 Current data related to healthy eating is not the County level. The Greensboro-High Point metropolitants recently ranked #1 in the nation for food health 27.9% of county residents say there have have not health at the past 12 months when they have not health buy needed food. 18 Twenty-four census tracts in Guilford Coundesignated "food deserts." 19 	statistical area nardship; been times in ad the money
	SAFE	& SECURE FAMILIES	
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY	
Strong, Positive Parent Child Relationships	 More families report being attuned to their child's needs More parents/children have strong, positive bonds 	 Families of all demographics say they lacked parenting knowledge, skills, and confidence becoming parents for the first time. Families report a lack of awareness of pare supports and education that would help the strong relationships with their children. Fathers report a lack of supports for learning skills, and often feel excluded. Families across all demographics report st how to build parent-child relationships, est it comes to communicating with their child 	enting nem develop ing parenting ruggling with pecially when
Safe & Stable	Fewer families		
Home	move more than	Most recent available data	Trend
	one time each year • Fewer families	Household mobility. 11% of children ages 1-4 moved within the county during the past year. ²⁰	Getting better
	experience homelessness • Fewer families experience severe housing problems	Quality Affordable Housing 17.1% of occupied housing units have at least one of the following severe housing problems: overcrowding, high housing costs, or lack of kitchen or plumbing facilities. ²¹	Getting worse
	More children and families live	Most recent available data	Trend

Food Research & Action Center (in partnership with Gallup polling), 2013-2014.

Guilford County Community Health Assessment, 2012-2013.

American Community Survey 5-Year Estimates, 2014.

U.S. Department of Housing & Urban Development (HUD) Comprehensive Housing Affordability Strategy (CHAS) data, 2008-2012.

	in safe neighborhoods • Fewer children live below 200% of the federal poverty level	 Poverty rates. 28% of children age 5 and under live below the federal poverty level; 55% live below 200% of the federal poverty level. 22 Data related to children under age five experiencing homelessness was not available at print deadline. In 2015, 144 children under age 18 experienced homelessness on any given night in Guilford County This number has decreased over the past three years. Families from all backgrounds report that they have significant safety concerns for their children. Some families report living in unsafe neighborhoods and say they stay inside to preserve their safety and the safety of their children. 	
Fewer Instances of	Fewer substantiated child	Most recent available data	Trend
Child Abuse & Neglect	abuse cases	Substantiated child abuse cases. 121 child abuse and neglect reports substantiated for children ages 5 and under 24	Getting worse

American Community Survey 5-Year Estimates, 2014.
Partners Ending Homelessness: Point in Time Count, 2015.
UNC Jordan Institute for Families website (manages NC Child Welfare data), 2014.

EMPOWERED & ENGAGED FAMILIES			
	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY	
Confident in Preparing Children for School Success	 More families knowledgeable about the five readiness domains More families confident in supporting the five readiness domains for school 	 Regardless of their child's age, parents of young children identify kindergarten readiness as a primary concern. Families primarily identified cognitive skills as the key to kindergarten readiness. Of the five domains related to school readiness, families report feeling least confident in preparing their children in the area of social and emotional development. Families report that they do not receive consistent messages about the importance of the first five years Families across all demographics report a lack of knowledge and connection to credible information about what they can do to help their children prepare for school success. Educated, upper/middle class families report feeling under-served due to possible external perceptions that 	
Support Literacy and Learning at Home	 More families read to their child daily starting at birth More parents actively engage child in learning at home 	 they have the knowledge, resources and skills to prepare their children for school. Some programmatic data available, but cannot be generalized across the population. Some families report having adequate tools and time to support literacy and learning at home. Other families report that a lack of time due to other obligations (work, school, etc.) poses a challenge in supporting their child's learning. Some families report a lack of knowledge and connection to resources to support literacy and learning at home. 	
Effective Partner with Providers and Teachers	 More families have the skills to effectively partner with providers and teachers. More providers and teachers report that families are effective partners. 	 Some programmatic data available, but cannot be generalized across the population. Some parents reported frustration as a result of not feeling listened to when working with providers and/or teachers. Families report a desire for childcare professionals, providers and teachers to take a strengths-based approach to working with their children, and view current practices as focused on their child's deficits. Some families report feeling discouraged in attempts at partnership by perceptions that early childhood professionals/ teachers are dismissive of parents. 	

		 Families with older children reported significant challenges during the Pre-K to kindergarten transition for their children and for themselves. Some families report feeling discouraged in attempts at partnership by perceptions of unconscious or conscious bias among service providers, childcare professionals and teachers. Some refugee/immigrant and lower-income families, report that they are ignored (in person and by phone) when seeking services that would help their child prepare for school. Parents who have experienced incarceration report being unable to fully participate in their child's education, i.e. by volunteering in classrooms. 61% of direct service providers say they know how to have conversations with families so they feel like partners with me in the change process. Kindergarten teachers report barriers to creating effective partnerships with families. Families have diverse interpretations of what
		"effective partnership" means.
Effective	 More families 	Upper/middle class families report needing to
Advocates for	have the skills to	advocate strongly to overcome possible assumptions
Child/Family &	effectively	made that their children do not have unmet needs.
Community	advocate for the	38% of service providers say they know how to engage
Needs	needs of their	families as change agents within their
	child and family.	organization's/agency's efforts. 26
	 More families are 	
	empowered and	
	advocating within	
	the community.	

²⁵ ABLe Change survey, April 2015 ²⁶ ABLe Change survey, April 2015

SUPPORTED FAMILIES

SU	FFICIENT, QUALITY SU	JPPORTS AVAILABLE FOR CHILDRE	N
FRAMEWORK	PRIORITIZED	WHAT WE KNOW TODAY	
ELEMENT	OUTCOMES		
Children Have	 More children have 		
Yearly	annual wellness	Most recent available data ²⁷	Trend
Wellness	checks	Wellness checks. 78% of children age	No
Checks &	 More children have 	five and under enrolled in Medicaid	trend
Developmental	appropriate	received a well-child exam.	data
Screenings	developmental		
	screenings	 Few families reported knowing that fre- 	e
	 More medical 	developmental screenings are available	in Guilford
	providers are	County.	
	conducting	 Several organizations in Guilford Count 	•
	developmental	developmental screenings such as Ages	~
	screenings during	Questionnaire (ASQ), Ages and Stages (
	annual wellness	Social Emotional (ASQ:SE), Parents' Eva	
	checks.	Developmental Status (PEDS), BRIGANO	
		Development Inventory (CDI). All rely o	on self-
		reporting by parents/caregivers.	***
		Families report difficulty in connecting	
		to address developmental delays for to	dalers and 3 or
		4-year olds, particularly speech delays.Some families report that they are unsu	ıra havı
		developmental screening results will be	
		afraid to be honest when answering qu	
Children in	Sufficient quality	arraid to be notiest when answering qu	estions.
High-Quality,	early learning	Most recent available data ²⁸	Trend
Affordable	programs exist to	High-quality childcare centers. 54% of	Getting
Early Learning	meet local needs	childcare centers in Guilford County	worse
Settings	Sufficient quality	have a 4- or 5-star rating.	Worse
	early learning tools	High-quality family childcare homes.	Getting
	and supports exist for	38% of family childcare homes in	worse
	families whose	Guilford County have a 4- or 5-star	
	children are not in	rating.	
	early childcare		1
	settings		

Guilford County Partnership for Children: Smart Start Performance-Based Incentive System (PBIS) final report, 2012-2013. ²⁸ Child Care Services Association, 2015.

Market Rates for Childcare at a 5-Star Center in Guilford County ²⁹

Level	Trend
Infant/toddler	\$901
2-year-old	\$814
3 to 5-year-old	\$659

- 61% of Guilford County families with children age 5 or under need childcare because the sole parent or both parents are working or in school.³⁰
- Many families report that one parent (or the sole parent) is unable to work due to lack of affordable childcare.
- Some families report sending their child to kindergarten before he/she is ready because they could not afford childcare for another year.
- Families from all backgrounds report significant barriers to accessing affordable, high-quality care.
- Some families and early childhood professionals report concerns about the accuracy of the system that designates the quality of care provided in centers and family childcare homes.
- Families report spending significant time on the waitlist for childcare subsidy.
- Some families who receive childcare subsidies are unclear if the childcare options they are offered are of the same quality as non-subsidy programs.
- An average of 9,952 children ages 0-5 were enrolled in center-based early childhood care & education programs in 2015.

²⁹ North Carolina Division of Child Development and Early Education, 2015.

³⁰ Child Care Services Association, 2015; American Community Survey 5-Year Estimates, 2014.

SUPPORTED FAMILIES

SUFFIC	CIENT, QUALITY SUPPOR	TS AVAILABLE FOR FAMILIES
FRAMEWORK	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY
ELEMENT		
Basic Needs are Met	 More parents report that their family's basic needs are met Sufficient quality programs exist to meet local needs for basic necessities 	 Livable Wage The median earnings level for workers in Guilford County is \$28,164 per year. 31 Many low and middle-income families report working multiple jobs (or working/going to school) to make ends meet. Families report a vicious cycle around earning more income and losing benefits that help cover basic needs, i.e. food, housing, and childcare.
		 Food Families with lower incomes who do not qualify for food stamps report difficulty in knowing how to get food assistance. Some refugee/immigrant families report struggling to understand how to access food in our community. Some families receiving food assistance report difficulty obtaining healthy food options.
		Housing
		Safe, affordable and healthy housing in short supply within Guilford County.
		 Transportation Families report difficulty accessing available services and supports without personal transportation; public transportation routes are limited and hours of service are limited, particularly during evening hours. Working families who depend on public transportation report that they sometimes turn down services that would help their children prepare for school (i.e. NC Pre-K) because transportation isn't available or the

 $^{^{}m 31}$ American Community Survey 5-Year Estimates, 2014.

		time of services doesn't align with work
		schedules.
All New Parents	 All new parents are 	 Families across all demographics report
Connected to	referred to parenting	lacking basic skills, knowledge and confidence
Parenting Supports	supports	when they brought their child home from the
	 Sufficient quality 	hospital.
	programs and supports	 Families of newborns reported not knowing
	exist to meet local needs	what services and supports are available to
	of new parents	support them during the first few months of
		their child's life. As a result, some families
		utilize the Emergency Department for their
		newborn's non-emergency needs.
		Exception: Families with at-risk newborns
		reported having access to needed supports
		and services, which continued after they left
		the hospital.
		 Many fathers report feeling excluded from
		the parenting process starting at birth and
		continuing through childhood; few supports
		in place for fathers who want to be involved.
Families Connected	More families are	Families report difficulty in connecting with
to Preventive	referred to preventive	quality mental health services/ counseling for
Health/Mental	health/mental health	themselves and for their children.
Health Services	services	
	Sufficient quality	
	programs around	
	preventive/mental	
	health services exist to	
	meet local needs	

REPSONSIVE & INNOVATIVE EARLY CHILDHOOD SYSTEM

	ALIGNED & ACCOUNTAI	BLE POLICIES & PROGRAMS
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY
Easy Access to Needed Programs	Common applications & centralized intake processes Eligibility restrictions reduced to accommodate more families in need Service navigation support available to all families	 Many programs have a unique application, and families must fill out the same information multiple times when seeking services. Both families and providers report challenges in navigating eligibility requirements. Families with lower incomes report that the time it takes to access services hinders their ability to become self-sufficient. Families report long waitlists for some programs and services. Families report that, when current programs are full, few alternate options exist/are presented. Families and providers report that parents who identify as undocumented immigrants face significant barriers to accessing services that will help prepare their children for school. 55% of service providers report that their organization ensures that families have the supports they need to access their services and supports. Only 8% of service providers say that it is easy for all families with young children to access programs and services.
Effective Coordination & Referral Network	 More providers assess family needs & make effective cross-sector referrals More providers across organizations work together to seamlessly address family needs More families have smooth transitions across agencies/programs & into kindergarten 	 Families report being passed from agency to agency without getting connected to services/programs. Families report that pediatricians are their most trusted resource for getting children ready for kindergarten; some pediatricians report significant barriers to making effective referrals (i.e. available programs/services change frequently, long waitlists, etc.) Many service providers who refer families say they lack confidence that referrals will result in connecting families to services, i.e. dropped referrals by receiving service providers or families

ABLe Change survey, April 2015

Capable Formal & Informal Providers • More formal and informal providers are culturally competent, knowledgeable about early child development • More formal and informal providers are skilled at using a client-centered, strengths-based approach	grandparents/relatives/friends caring for children. • Some service providers say they do not have the skills needed to work with parents/caregivers

ABLe Change survey, April 2015

Center for the Study of Child Care Employment, 2014.

Equitable, **Aligned Policies** & Practices Professional outcomes outcomes Responsive to/Respectful of **Family Voice** place

- Early learning curriculum aligned with school readiness definition across all settings
- development aligned with school readiness
- Funders support shared
- More work environments are family-friendly
- More local programs aligned with shared

- Multiple early learning curricula are used in childcare/preschool settings.
- Early childhood teachers report that professional development is not fully aligned with school readiness definition.
- Some families and service providers report that current policies in local workplaces are not family-friendly (with regard to breastfeeding, time off, maternity and paternity leave, etc.)
- Some families report that perceived unconscious or conscious bias around race, ethnicity and/or income keep them out of programs and services that would benefit their children.

More programs offered at times & places convenient for families

- More programs seek & use family input
- More culturally competent practices in
- Trauma informed care engaged in every touch point
- Service providers, leaders, teachers, and families report that the current system does not meet the needs of modern families.
- Some service providers report challenges in gathering feedback from families and using it to make changes to services provided, or to the way those services work.
- Families and providers report lack of culturally competent practices in many care settings for families with young children.
- Families whose second language is English report significant issues when it comes to respectful interactions with service providers.
- Families and service providers report that written materials often do not match the literacy needs of families (language, reading level, etc.).
- Families and direct service providers report that translation and interpretation services are not always available when needed.
- Families who have experienced trauma report being re-traumatized when seeking services avoiding further contact with providers.
- Teen mothers report that they are often treated with lack of respect/disregarded.
- Some families report not accessing services and programs because they fear judgment about their parenting.
- 57% of service providers say that their organization currently adjusts the times and

		locations of their programs and efforts to better fit the needs of diverse families. 35 • 45% of service providers say that their organization currently includes parent voice and parent concerns when making decisions. 34
Local Resources Leveraged & Expanded to Meet Needs	 Sufficient subsidies & funded slots meet needs across 0-5 continuum Expanded prevention (vs. crisis) efforts 	 Families and direct service providers report long waitlists for programs and services. Families and direct service providers report that resources are skewed toward crisis response instead of prevention. Only 32% of service providers say there are currently a sufficient number of programs and services available to meet the needs of young children and their families.

³⁵ ABLe Change survey, April 2015

REPSONSIVE & INNOVATIVE EARLY CHILDHOOD SYSTEM

	FOUNDATION FOR COMMUNITY ACTION			
FRAMEWORK ELEMENT	PRIORITIZED OUTCOMES	WHAT WE KNOW TODAY		
Shared Vision & Goals	 Increased cross-sector support for shared vision, goals, and outcomes Greater shared accountability for action, learning and change More consistent messages across sectors about effective parenting & school readiness 	 While local organizations and agencies have distinct goals, shared outcomes are being developed for some crossorganizational efforts. 20% of service providers say the community understands what needs to be done to create an effective early childhood system. 		
Public Demand for Kindergarten Readiness	 Increased understanding of importance of early childhood & school readiness More parents developed as advocates for their children Growing active base of local leaders championing targeted goals 	 Guilford County has an active base of local leaders in the early childhood space. Many families, practitioners, service providers, and other partners agree that early childhood is important, but haven't had specific targets as a focal point. 54% of providers say that the community has a real sense of urgency to improve conditions for young children and their families. 		
System Awareness & Understanding	 Increased provider & family awareness of existing community services/supports More providers & families have access to real time information on program availability & eligibility requirements All providers aware of role in supporting school readiness More providers aware of how to use a systems approach to promote change 	 Families from all backgrounds & providers report low awareness of existing community services/supports. The extent to which providers are aligned with supporting school readiness based on the five domains is unclear. 78% of service providers say they understand the role they play—and their organization plays—in helping children become ready for school. 35 Only 14% of providers believe that families with young children know what early childhood programs and services are available to them. 35 		

³⁶ ABLe Change survey, April 2015

Continuous Improvement Orientation

- More quality outcome and program reach data available across 0-5
- More decisions made using data
- More real time input and feedback available and used to improve programs and system functioning
- Quality outcome and program reach data is not easily accessible across programs serving children birth to age 5.
- The extent to which real time input and feedback is used to improve programs and system functioning is unclear.
- Families report completing multiple surveys but rarely seeing changes implemented as a result.
- 54% of service providers report that their organization currently uses real-time feedback from families, staff, and community partners to continuously improve efforts.
- 67% of service providers report that their organization currently tracks data on the outcomes programs or efforts are having for children and families.

³⁷ ABLe Change survey, April 2015